

May 28, 2020

To Whom It May Concern:

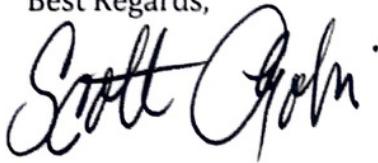
This letter is to confirm that Silmar Electronics is a Hikvision Authorized Distributor for the US, North America. Silmar Electronics is also sole provider for Hikvision equipment based on the territory for which in Sumter County resides.

Hikvision is the world's largest surveillance manufacturer and capable to offer a three (3) year warranty. First year is over the counter exchange and passed the one (1) year period defective equipment would need to be shipped to the Hikvision office in City of Industries, CA. There the product will be repaired and returned. If product cannot be repaired, another unit will be sent out in its place.

Silmar is capable to keeping an inventory of product that Sumter Cty Schools is currently using and therefore make it very convenient it an item is needed quickly.

If you have any questions please do not hesitate to contact me.

Best Regards,



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