

# ParentSquare FAQ

## Q: What is ParentSquare used for?

ParentSquare is a communication app that is replacing Remind. You can receive information and announcements regarding your students, and communicate with teachers and staff.

## Q: How do I fix my contact details?

You must change your contact in Skyward, or contact your child's school office to update it.

## Q: How do I get notifications/I'm getting too many notifications.

You can set notification preferences to get instant notifications or a daily digest email, text, or app notification. On the website, click on your name to access your account. On the app, tap the triple-bar menu then go to Account>Notifications.

## Q: How do I set language preferences?

In your web browser, click on your name to update your language preferences. In the app, go to Account>Preferences.

## Q: How do I sign up for ParentSquare?

You will receive an activation email or text to join ParentSquare. You may also sign up on [parentsquare.com/signin](https://parentsquare.com/signin) with the email or phone number you provided in Skyward (it MUST match what is in the system).

## Q: I am missing a student on my account. How do I add them?

Contact your child's school to update your contact information, and make sure the same email/phone number is on file for all children at all schools. The changes at the school should reflect the next day in ParentSquare.

## Q: I have a question that isn't answered here, what do I do?

Scan the QR codes below to access the ParentSquare website FAQs and parent help courses. If you still have questions, contact your child's school.

## Q: How do I access my ParentSquare?

Visit the ParentSquare website at [parentsquare.com](https://parentsquare.com) or use the QR codes to download the free mobile app.



## Q: How do I message my child's teacher?

On the website, click "Messages" start a direct conversation by clicking "New Message".

On the app, tap "Messages" at the bottom, then the "write" icon at the top to start a new message. You can search up the first three letters of a name as well.

ParentSquare  
FAQ Website



ParentSquare  
Parent Training  
Course

